



Fatma Sakka

software engineer

13 june 199* (Age is just a number)

About Me

I've always had enough curiosity toward new technologies. That's how I decided to make a career out of it. Passionate by Design and Video Games, I've built a love-based relationship with technologies. Blessed by communication and social skills, I was brave enough to share out loud my ideas and push my team up. All I've accomplished during these years, I did with Love, Positivity, and hard work. I work by these rules:

- Love what you do.
- Work smart.
- Never waste time on excuses, Fix it!
- Your team is your family and family is the one above all.
- Write your goals and read them every morning.

Skills

Web / Mobile Dev Tools

25% 50% 75% 100%

Spring Boot / JAVA 8 | Node Js

Angular | IONIC

Postgresql | SGBD

Support / Team Management Tools

25% 50% 75% 100%

Help Desk Tools (Zendesk, Freshdesk...)

JIRA (Software & Service Desk)

MDM (SOTI, StageNow, EnterpriseProvisioner)

SOFT SKILLS:

Communicaion | Teamwork | Problem-solving | Decision-making | Stress management | Adaptability | Conflict management | Leadership | Creativity | Openness to criticism



Professional experience



WEB DEVELOPPER / SUPPORT PROJECT TEAM LEAD

NUAGE TECHNOLOGIES TUNISIA & CANADA (NUATN & NUA)

DEC 2018 - Now (Full Time)

Web development skills:

- Collaborate with the team to design, architect, develop, and deploy existing and new client features for Web based solutions (Build, maintain, and enhance new and existing codebases).
- Full stack experience from front (Angular) to back (Java / Spring Boot) end (with readable, maintainable, documented, and thoroughly tested code).
- Experience with collaboration tools (Atlassian suite) and version control systems (Git).
- Apply computer science fundamentals to solve real problem and deliver public and private solutions.
- Provide feedback on proposed designs and code reviews: Refactoring and test included.
- Manage project priorities, deadlines, and deliverables (Highly adapted to dynamic environment and priorities changing).
- Improve the team's telemetry, tooling, and work systems.
- Experience in collaborating directly with partners and clients (User Story – Scrum).

Support Team Lead skills:

- Problem solving and communication (Written and spoken) Skills.
- Ability to train and mentor new team members through meetings and process documents (Internally created and weekly updated, shared via cloud with versions and releases).
- Experience creating training materials, training videos, user guides.
- Ability to collaborate with other teams and supports (as a reseller we are the link between the end user and the manufacturer's support).
- Proactive outward communication and technical leadership (never shies away from a challenge).
- Experience with supporting Hardware and software solutions.
- Experience Microsoft and Google tools configuration, scripting, and automation.



IT MANAGER / TEAMS COORDINATOR

OAASE: ALLIANCE OF THINGS

SEP 2019 - Now (Part Time)

- Ability to Create and manage technical project plans, including project timelines in a project management tool, confirming all tasks are assigned correctly, and ensuring implemented solutions meet business needs and requirements (Ensure all technical projects are implemented accurately, and all tasks are updated and completed by the expected due date).
- Experience with scheduling all project meetings with all business stakeholders, project assigned resources, IT management and third-party vendors (Provide project updates including delays or issues including meeting minutes on all technical projects to IT management).
- Continuous learning (Stay up to date on the latest IT processes and advancements to automate, upgrade and innovate systems).
- Effectively document and communicate innovative plans to cross-functional team members, stakeholders, and management (Update, implement, and maintain procedures and workflows as necessary).
- Experience with meetings and presentations (to staff, partners, and others).
- Ability to understand technical project requirements to develop project plans and timelines.
- Planning, organizational and time management skills.

Languages



ARABIC



FRENCH(B2)



ENGLISH

Hobbies

- Gaming
- Travel
- Art
- Exercising / Healthcare
- Cooking
- Reading



Favorite Books

- The seven habits of highly effective people
- Great by choice
- The Art of thinking clearly
- BD and Mangas
- All Harry Potter books

Contact

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UNIVERSITY TEACHER : MASTER'S DEGREE STUDENTS

HIGHER INSTITUTE OF TRANSPORT AND LOGISTICS OF SOUSSE

School year 2016 - 2017 & 2017 - 2018

Most Valuable Skill gained: Time / people Management
ERP and SGBD teacher for master professional degree in logistics and maritime transport.



ORANGE FRANCE / FRANCE TELECOM CUSTOMER SUPPORT ADVISOR

TELEPERFORMANCE SOUSSE (CALL CENTER)

8months started from October 2011

Most Valuable Skill gained: troubleshooting
- Internet, landline, mobile assistance and troubleshooting.
- Commercial assistance & sales.



Internship



TRAINEE IN THE AGIL IT DEPARTMENT

NATIONAL COMPANY OF OIL DISTRIBUTION AGIL

1 month started from june 2014

Web application design and development: coupons management.



TRAINEE IN ERP DEVELOPMENT DEPARTMENT

GPRO CONSULTING

4 months started from February 2016

Web and mobile application design and development: Main ATN website (Association Tunisie Numériques.)



TRAINEE IN THE DEVELOPMENT AND FUTURE AIR NAVIGATION SYSTEMS DIVISION

OFFICE OF CIVIL AVIATION AND AIRPORTS (OACA)

1 month started from October 2016

Implementation of the QMS database (quality management system) and Editing full documentation and guides for the QualiproXL application.



Education



BACHELOR'S DEGREE IN EXPERIMENTAL SCIENCES

TAHER SFAR HIGH SCHOOL IN MAHDIA

2009

Scientist baccalaureate diploma in science with distinction



SUPERIOR TECHNICIAN IN COMPUTER SCIENCE

HIGHER INSTITUTE OF COMPUTER SCIENCES AND MATHEMATICS OF MONASTIR

2009 - 2013

Fundamental License (LMD 3 years) Information Technology: Computer Science



SOFTWARE ENGINEER

ECOLE POLYTECHNIQUES SOUSSE

2013 - 2016

Engineering diploma in software and computer (R & D Engineer, Consultant in ERP, e-business, Computer Applications Integrator, System Engineer, security and / or data, Information System Engineer...)